

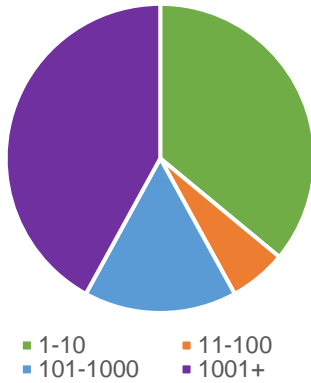
**EQ-i 2.0 and EQ 360 Feedback Survey
Summary Report**

October 2022



In October 2022 Psysoft conducted a customer survey to capture feedback from their EQ-i 2.0 and EQ 360 clients.

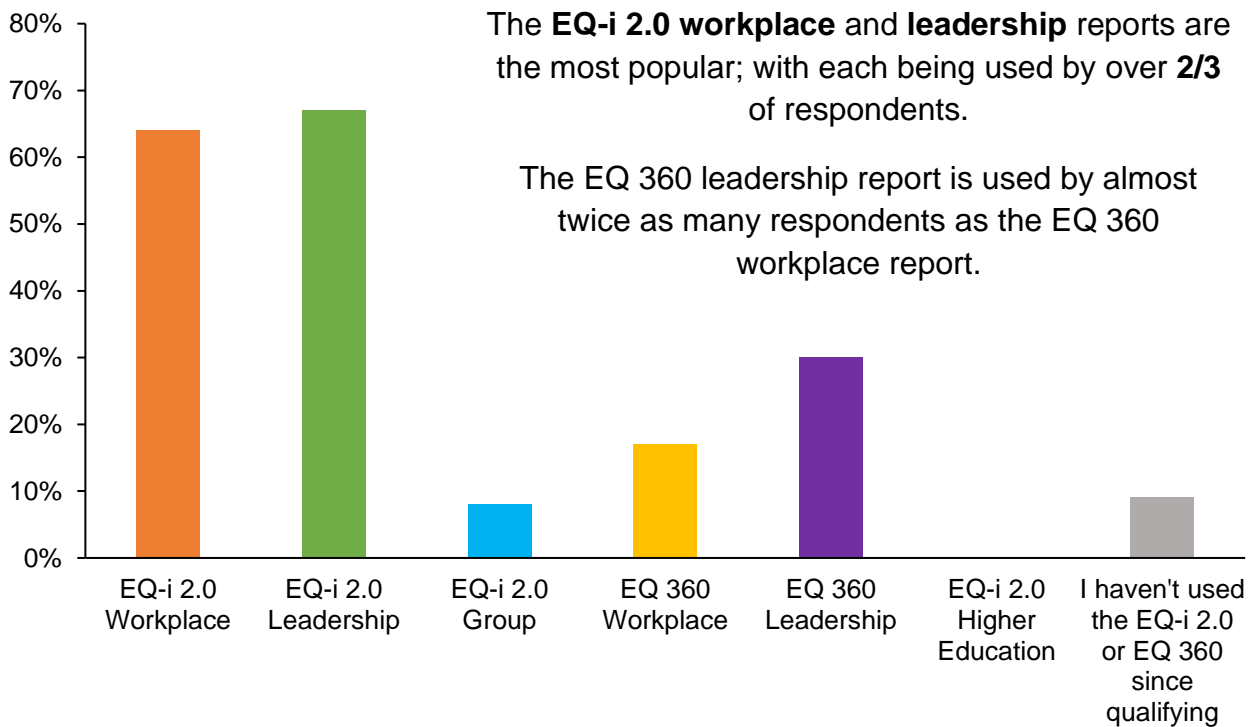
This summary report highlights the key findings.



Just over 40% of respondents have more than 1000 employees in their organisation, while 36% work in organisations with 10 or less employees.

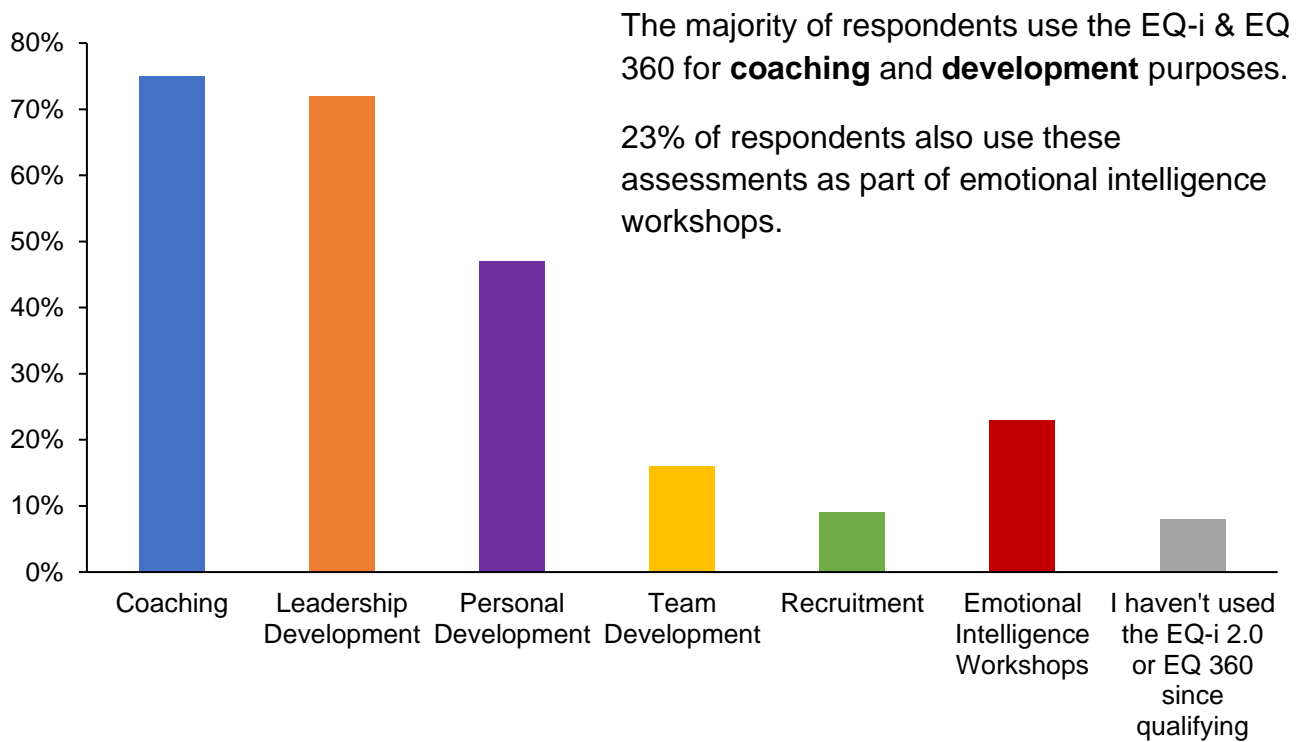
20%

of respondents had attended our EQ-insights webinars.



The **EQ-i 2.0 workplace** and **leadership** reports are the most popular; with each being used by over **2/3** of respondents.

The EQ 360 leadership report is used by almost twice as many respondents as the EQ 360 workplace report.



Below are some of the challenges faced by our clients:

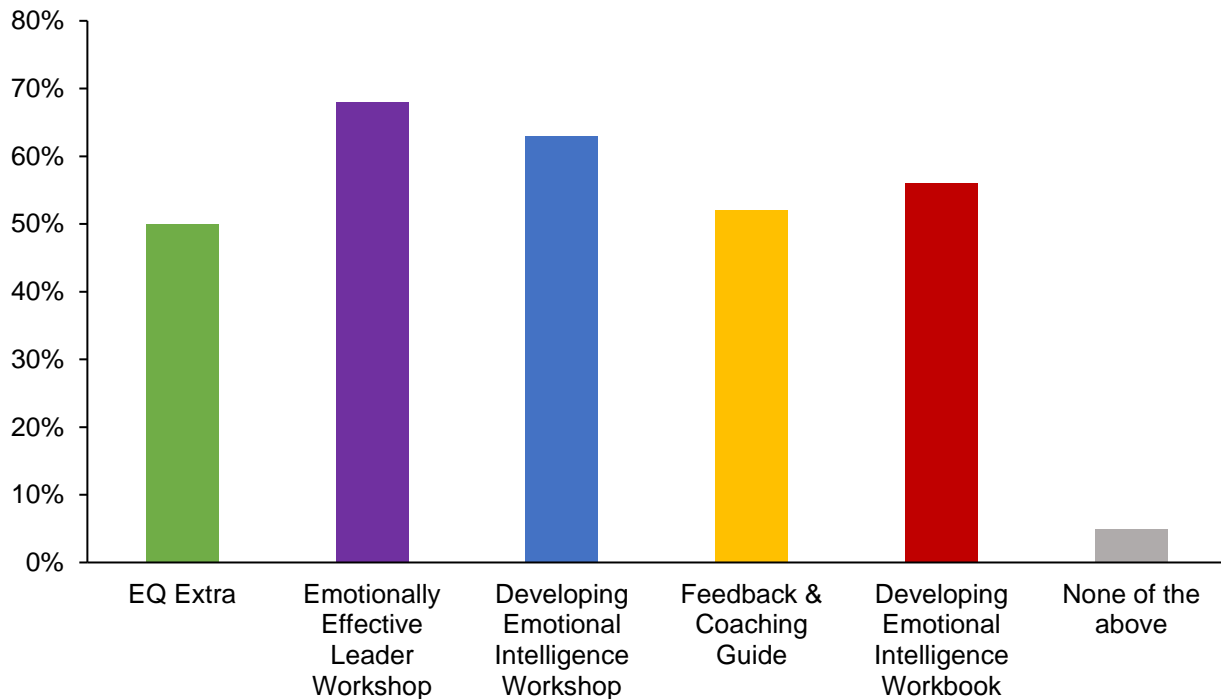
- Finding the **system** difficult to navigate
- Dealing with **low scores** and getting people to **accept** their results
- Keeping people engaged and using the assessments as an **ongoing tool**
- Gaining a true insight into someone's EI when they **lack self-awareness** or have **manipulated the responses**

Other suggestions from clients include:

- More in-depth discussions during the EQ-insights webinars
- Providing more information and detail about the group report

Over 50% of respondents were interested in using each of the products below.

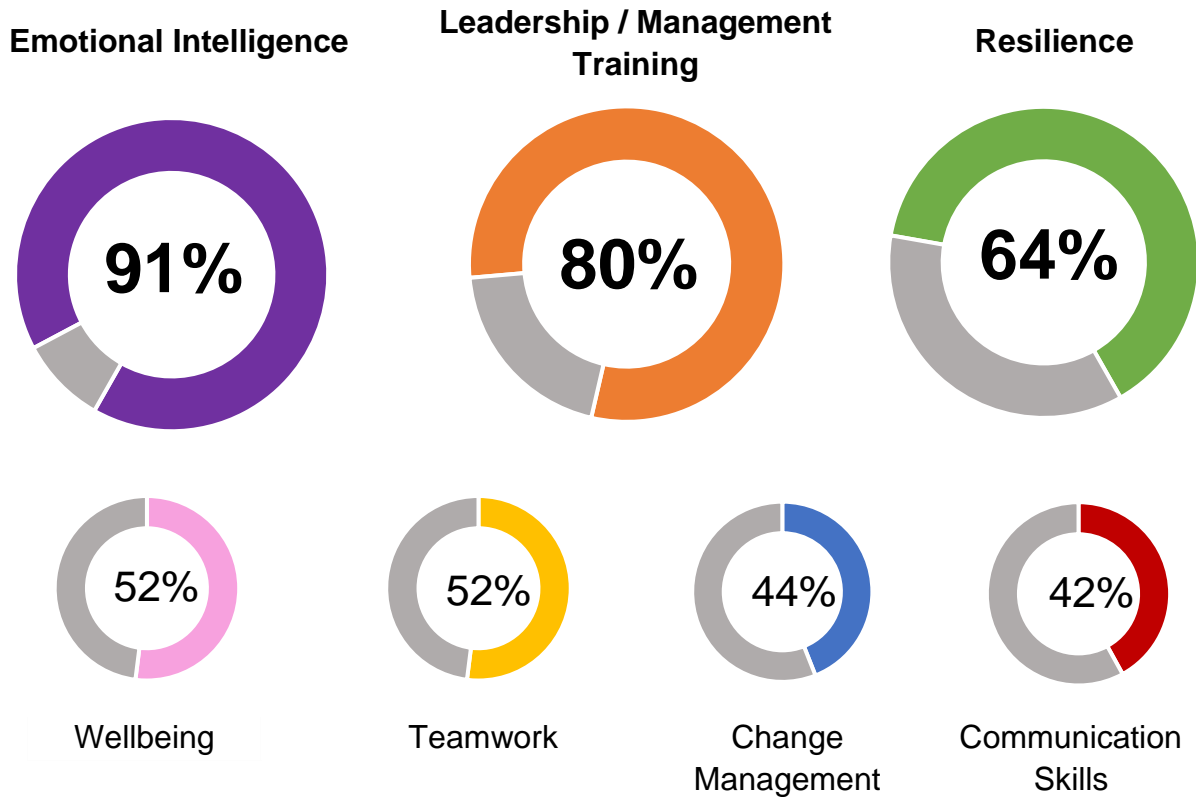
The **Emotionally Effective Leader** and **Developing Emotional Intelligence Workshop** had the most interest, with **over 60%** interested in using each set of workshop materials.



60% of respondents were interested in **research articles** to support their use of the EQ-i 2.0 & EQ 360. Other popular suggestions included an **emotional intelligence podcast** and **membership to a qualified practitioner group**.



Respondents were looking to focus on the following areas with their clients and/or organisations:



Thank you for all of your comments.

Our future EQ-insights newsletters and webinars will also be focused on addressing some of the challenges raised in this survey.

We are always happy to provide support to our clients so please do contact us if you have any further comments, questions, or suggestions.